

END OF LEASE / BOND CLEANING CHECKLIST

INSTANT
CLEANING EXPERTS



Bathroom / Toilet



- ✓ Dust Blinds, Window Ledges & Furniture in Bathrooms
- ✓ Scrub & Clean bathroom sinks
- ✓ Scrub & Clean showers, wall tiles, and bathtub
- ✓ Scrub & Clean the toilet inside and outside
- ✓ Clean Inside Cabinets & Drawers
- ✓ Clean mirrors and wipe all benchtops
- ✓ Clean windows, sills, and tracks. (internal only)
- ✓ Clean light switches/power points
- ✓ Clean Light fittings (where accessible)
- ✓ Vacuum & Mop Bathroom Floors
- ✓ Wipe down skirting boards
- ✓ Clean door surfaces, frames, and tracks
- ✓ Spot cleaning of walls
- ✓ Dust and remove cobwebs.

Entry / Hallway



- ✓ Clean light switches/power points
- ✓ Clean Light fittings (where accessible)
- ✓ Vacuum and mop entryways and hard surface floors
- ✓ Clean door surfaces, frames and tracks
- ✓ Wipe down skirting boards
- ✓ Spot cleaning of walls
- ✓ Dust and remove cobwebs.

Lounge / Dining



- ✓ Clean windows, sills and tracks. (internal only)
- ✓ Clean air conditioning unit surface & filters (where removable)
- ✓ Clean light switches/power points
- ✓ Clean Light fittings (where accessible)
- ✓ Vacuum and mop floor
- ✓ Wipe down skirting boards
- ✓ Clean door surfaces, frames and tracks
- ✓ Spot cleaning of walls
- ✓ Dust and remove cobwebs.

Bedroom



- ✓ Clean windows, sills and tracks. (internal only)
- ✓ Clean air conditioning unit surface & filters (where removable)
- ✓ Clean light switches/power points
- ✓ Clean Light fittings (where accessible)
- ✓ Vacuum carpets
- ✓ Wipe down skirting boards
- ✓ Vacuum and clean closet Shelves & Drawers
- ✓ Clean door surfaces, frames and tracks
- ✓ Spot cleaning of walls
- ✓ Dust and remove cobwebs.

Kitchen / Laundry



- ✓ Clean stove Top, range-hood
- ✓ Clean Countertops
- ✓ Scrub & Clean Sinks
- ✓ Polish all Stainless Steel Surfaces
- ✓ Kitchen Cupboards cleaned inside and out
- ✓ Exterior of cleaned
- ✓ Clean door surfaces, frames and tracks
- ✓ Clean windows, sills and tracks. (internal only)
- ✓ Clean light switches/power points
- ✓ Clean Light fittings (where accessible)
- ✓ Vacuum & Mop Floors
- ✓ Spot cleaning of walls
- ✓ Dust and remove cobwebs.
- ✓ Clean Exhaust Fans/Filters.

OPTIONAL ADD-ONS (NOT INCLUDED IN STANDARD SERVICE)



External of the property (eg. Garage, External Windows, Balcony, Veranda)
Blinds Cleaning
Wall Scrub or Complete Wall Washing
Carpet Steam Cleaning
Other appliances (eg. Microwave, Dishwasher, Fridge)
Flea Treatment

Have Questions? We have answers.
Get in touch with our customer service team on

+61 481 591 504

Key Points to Consider About Our End of Lease Cleans

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When preparing for a bond clean, it is crucial to take into account several factors. First and foremost, hiring professional cleaners ensures a thorough and satisfactory job. By booking the cleaning service in advance, you guarantee availability and allow for proper planning. Allocating sufficient time for the removalist, actual cleaning, and a real estate inspection ensures a seamless transition. Moreover, it is important to review your lease agreement for any special requirements and communicate them to the cleaning service beforehand, ensuring that your specific needs are met and adhered to.



Exclusions from Our End of Lease Cleaning Service:

The following services are excluded from our End of Lease cleaning service. Please note that these services can be added upon request. Additional charges may apply

WHAT'S NOT INCLUDED

- Removal of stickers or removable hooks.
- Shifting or rearrangement of furniture.
- Ceiling cleaning.
- Ceiling fans (can be added)
- Grout cleaning.
- External cleaning, including balcony, external windows, and patios. (can be added upon request)
- deep stains that require a professional third party to clean
- Blind cleaning (can be added upon request)
- Full wall washing - small spot cleaning is completed in most areas as part of our standard cleaning. (can be added upon request)
- Garage floor/wall oil stain removal.
- We do not clean appliances such as microwaves, fridges, etc. unless otherwise added as an extra service.
- Any cleaning that could potentially cause damage.

Our Bond Back Guarantee



Disclaimer:

Our Bond-back guarantee only applies to the Service You have engaged Us for. The Free re-clean will only be applicable upon receipt of the inspection report from the Managing Agent/Landlord clearly listing the problems with the clean along with the images. The re-clean claim is only valid within 72 hours from the clean, provided that the property was not occupied or empty within the said period. Under no circumstances refund claims will be considered once the service has been completed.

Tile and Grout Cleaning

Please note that while our cleaners include manual scrubbing of tiled areas as part of a bond clean, we do not specialise in tile and grout cleaning. Depending on the condition of your tiles and grout, a professional tile and grout cleaning service may be necessary. Kindly be aware that this service is separate from our standard bond clean.

Assessment Upon Arrival

Each property has unique cleaning requirements, influenced by factors such as age, size, and overall condition. Older properties may need extra attention due to harder-to-clean surfaces, while larger homes or multi-storey residences take longer to clean due to the additional space. Homes with children or pets may require additional time as well. Sometimes we cannot

We ask that you take this into consideration when your home is being cleaned.

Carpet Steam Cleaning

Our Carpet Steam Cleaning service only guarantees basic stain removal - this includes general dirt and grime and other mild stains. We carry a wide range of products to treat stains but we do not guarantee total removal of stains. Some stains may come off but there are stains that cannot be addressed anymore, especially if the carpet has been soiled for a few months. An inspection is required to give the best advice.



INSTANT CLEANING EXPERTS

DO'S AND DON'TS FOR A STRESS-FREE CLEANING EXPERIENCE



- Lend a hand - Tell us what you've cleaned to save time.
- Arrange Parking - Avoid additional charges.
Don't forget to prepare the space: Before the cleaning team arrives, remove any obstacles, clutter, or personal items from the property. This enables the cleaners to work efficiently and effectively. For unfurnished leases, please ensure your home is completely empty of furniture and belongings before the cleaning service.
- Be Onsite or Contactable - Please either be onsite or contactable on the day of your clean.
- Be Realistic - Remember End of Lease cleaning is not like other cleaning. Real estate agents are extremely picky so it takes time to clean thoroughly.
- Contact Us - Feel free to call or email us whenever you have questions. We are here to help you.



- Don't forget to ensure electricity and water supply are available on the property.
- Don't forget to inform us of any specific cleaning products or equipment restrictions set by your landlord or real estate agency.
- Don't forget to check your lease agreement and communicate any specific cleaning requirements to us beforehand.
- No Entry After Cleaning - Don't let anyone inside the house after we clean. Only the real estate agent should enter the property. If a tradesman or anyone else enters you risk losing your re-clean guarantee.
- Re-Clean - Don't do the re-clean yourself without letting us know. We will do it all for you.

Important Note on Unfurnished & Furnished Bond Cleaning:

For unfurnished leases, please ensure your home is completely empty of furniture and belongings before the cleaning service. If your home is still furnished during the end-of-lease clean, your bondback guarantee may be invalidated. Removing furniture helps prevent dust/dirt displacement and allows for a thorough cleaning.

For furnished leases, there is added complexity to the end-of-lease service. Our team may need to contact you on the service day if additional time/work is required beyond our standard flat rates.

Please Remember!

We have 2hrs arrival window for any unexpected delays. Although we endeavor to arrive on time we cannot always guarantee exact start times. We kindly ask for your understanding and flexibility in case of any delays caused by traffic or unexpected additional time required on previous properties. Rest assured, we will promptly notify you of any significant delays to keep you informed and updated.